



16.1 The Committee considered a report by the Director of Social Services. A paper detailing figures in relation to the Performance Improvement Plan was also tabled by the Director of Social Services prior to the meeting.

16.2 The Committee considered the draft Action Plan in detail and noted that the final Action Plan would be submitted to Cabinet on 22 October 2002, following consultation with a wide range of partners. The Committee also noted the timetable for consultation.

16.3 Members of the Committee suggested that, for the purposes of consultation, the Action Plan needed to be more accessible and easier to understand by members of the public with little background in social services. The Committee agreed that it would be useful if the Action Plan was signposted to particular points in the Review. The Director of Social Services informed the Committee that the preface would be amended in view of members' comments.

16.4 The Committee also noted that in relation to some of the action points it would be useful to check whether there was any feedback from service users. In view of this, the Committee requested that the annual report on complaints should be circulated before the next meeting. The Committee also requested that the Action Plan and Joint Review be circulated to the Corporate Parenting Panel.

16.5 RESOLVED - to note the consultation timetable.  
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